



No. CI 48 SPI 2019

Dated 29.01.2021

### Notification

**Sub:** Amendment regarding the addition of new services under State Single Window System at Karnataka Udyog Mitra.

**Read:**

- 1) GO No: CI 89 SPI 2013, dated:20-12-2014
- 2) Notification No. CI 207 SPI 2017, dated 06.10.2017
- 3) Notification No. CI 208 SPI 2017, dated 09.10.2017
- 4) Circular No. KUM/AD-1/EODB/BRAP-17/390/2016-17 dated 31.03.2017
- 5) Notification No. CI 48 SPI 2019, dated 21.02.2019
- 6) Letter issued by Karnataka State Excise Department No. ECD/13/GEN-DIST/2018-19 dated 26.09.2020
- 7) Ease of Doing Business-State Business Reforms Action Plan 2020, Gol.

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The Government of Karnataka has been successful in providing effective investor facilitation in the State through the online Single Window System. The system has been an effective mechanism where entrepreneurs have obtained the required clearances for setting up businesses in the State without having to visit multiple governments / Organizations.

Further, to the previous Government Notifications, No. CI 207 SPI 2017, dated 06.10.2017, No. CI 208 SPI 2017, dated 09.10.2017 and No. CI 48 SPI 2019, dated 21.02.2019 cited at reference above (2), (3), and (5) was issued considering measures to be undertaken for online services at different departments.

In addition to the existing integrated services, DPIIT, Gol has recommended more services have been identified and to be included under the State Single Window System during this current year under State Business Reform Action Plan 2020: Ease of Doing Business. The approvals/clearances/registrations/renewals etc., for all the services mentioned, are implemented at Karnataka Udyog Mitra (KUM – Investor Facilitation Centre) which would accept application, only through the online mode, thereby eliminating physical touchpoint at all levels.

As per Ref (6) above, Registration under State Excise for Brand Registration is not applicable in Karnataka. The total list of licenses/approvals/registrations/ NoC (including additional suggested in the SBARP-2020) along with their subsequent renewals (as

applicable) are brought under State Single Window Integrated System is mentioned below:

<b>S No</b>	<b>Single Window Services</b>	<b>Department</b>
1	Incentives under Industrial/ Sectoral Policy	Karnataka Udyog Mitra
2	Registration and renewal of license under The Factories Act, 1948	Labour Department
3	Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948	Labour Department
4	Registration and Renewal of Boilers Manufactures under The Boilers Act, 1923	Factories, Boiler Industrial Safety and Health
5	Registration and Renewal of Boilers under The Boilers Act, 1923	Factories, Boiler Industrial Safety and Health
6	License and renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Labour Department
7	Registration and renewal (if applicable) under The Shops and Establishment Act	Labour Department
8	Registration of Principal Employer's Establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Labour Department
9	Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	Labour Department
10	Registration of establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979	Labour Department
11	Consent to Establish under the Air (Prevention and Control of Pollution) Act, 1981)&Water (Prevention and Control of Pollution) Act, 1974	Karnataka State Pollution Control Board
12	Consent to Operate under the Air (Prevention and Control of Pollution) Act, 1981)& Water Act (Prevention and Control of Pollution) Act, 1974	Karnataka State Pollution Control Board
13	Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	Karnataka State Pollution Control Board

14	Registration/ Renewal under The E-waste (Management and Handling) Rules, 2011	Karnataka State Pollution Control Board
15	Registration/ Renewal under Plastic Waste (Management and Handling) Rules, 2011	Karnataka State Pollution Control Board
16	Allotment of land in Industrial Area	KIADB
17	Change in Land use / Land Conversion	Revenue, DTCP
18	Registration under Profession Tax	Commercial Tax Department
19	Registration under State Excise for Label Registration	Karnataka State Excise Department
20	Registration under State Excise for Brand Registration	Karnataka State Excise Department
21	License under State Excise for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	Karnataka State Excise Department
22	Registration for Trade License	BBMP and DMA
23	Fire License (Registration and Renewal)	KSFES
24	Electricity Connection	All ESCOMS/ Energy Department
25	Water Connection	DMA, BWSSB and KIADB
26	Registration under Legal metrology/Weights & Measures	Department of Legal Metrology
27	Signage License for advertisement (Registration and Renewal)	BBMP and DMA
28	State Cinema Regulations Rules (Registration and Renewal)	Home Department
29	Police and Traffic for Movie Shooting (Registration and Renewal)	Home Department
30	Municipal Corporation of State for Movie Shooting (Registration and Renewal)	BBMP and DMA
31	State Protected Monument for Movie Shooting (Registration and Renewal)	Dept of Archaeology, Museum, and Heritage

32	Permission from District Collector for Movie Shooting (Registration and Renewal)	Revenue Department (SSLR)
33	Hotels (Registration and Renewal)	BBMP and DMA
34	Travel Agency (Registration and Renewal)	Department of Tourism
35	Tourism Events- Performance License (Registration and Renewal)	Home Department
36	Approval for DG set installation (Registration and Renewal)	DEI (Energy Department)
37	Mobile Tower Approval (Registration and Renewal)	BBMP and DMA
38	Retail Drug License (Pharmacy) (Registration and Renewal)	Karnataka State Drugs Control Department
39	Wholesale Drug License	Karnataka State Drugs Control Department
40	Drug Manufacturing License (registration and Renewal)	Karnataka State Drugs Control Department

To facilitate the businesses, the following features are hereby, mandated in the online single window system:

- i. All queries regarding the application from the investor must be recorded and addressed within a timeline of 15 days from the date of the query raised.
- ii. All queries/clarifications required from industrial/ business applicants shall be sought by the Department only once and within 7 days of receiving the application from the investor.
- iii. There shall be no requirement for a physical visit to the department by applicants and applications along with requisite documents and fees shall only be submitted to the e-Udyami Online Single Window system. The e-Udyami application (single window system) has the following features for all integrated services:
  - Online submission of application
  - E-Payment of the fee (as applicable)
  - Online provision for tracking the application status
  - SMS and Email notification to the applicant as and when the application is submitted, the query is raised/submitted and application is approved/rejected, as applicable
  - Download the final signed certificate
  - Third-party verification to view the authenticity of the Registration/license/approval/NoC granted by the department

- Dashboard for weekly/monthly/yearly status/statistics of applications along with timeline (average, median, maximum, and minimum) dashboard.

As a part of State Business Reforms Action Plan 2020-21 for Ease of Doing Business initiative, the following criteria are hereby mandated w.r.t display and enactment of each proposed regulation or license for all EoDB Line Departments:

1. The proposed draft business regulation online shall be published on all departmental websites including eBiz for inviting public comments/ feedback on the same before enactment - The period of display shall be at least 30 days.
2. Department website shall also publish the comments/ feedback received on the draft business regulation and how they were addressed in the final regulation. All relevant feedback/comments/suggestions so received shall be compiled and made available in the public domain on the respective department's website.
3. Each proposed regulation or license (before it is enacted) ensure coverage of following criteria displayed on the website:
  - i. Legal Basis - Does it have a basis in law/act/policy
  - ii. Necessity - Does the license help government achieve its objectives
  - iii. Business-friendly - Does it impose minimum burden on businesses to achieve the government's objectives
4. All new approvals/license/ registration/ NOCs emerging through a new regulation shall feature in the online wizard/system at e-Udyami within 30 days of enactment.

This shall come into force from immediate effect.

By Order and in the name of the  
Governor of Karnataka,

*G. Nagarathnamma.*  
(NAGARATHNAMMA .G) 29/1/2021  
Desk Officer (Technical Cell),  
Commerce & Industries Department.

**To,**

The Compiler, Karnataka Gazette, Bengaluru for Publication of this Government Order in the next issue and furnish 30 copies.

**Copy to:**

1. Additional Chief Secretary to Govt, DPAR (e-Governance), Government of Karnataka, M.S. Building, Bengaluru-01.
2. Commissioner, Industrial Development & Director of Industries, Commerce & Industries Department, Race Course Road, Bengaluru-01.

3. Managing Director, Karnataka Udyog Mitra, Khanija Bhavan, Race Course Road, Bengaluru-01 (**with a request to issue to all concerned**).
4. All Deputy Commissioners.
5. PS to Chief Secretary, Vidhana Soudha, Bengaluru-01.
6. PS to Additional Chief Secretary to Govt, Commerce & Industries Department, Vikasa Soudha, Bengaluru-01.
7. Guard file / Office Copy.